

Reporting/Complaints On:	Responsible Department	Telephone Number During Normal Business Hours	Telephone Number During Non-Business Hours	Website (if information is available on jurisdiction website)
Roadway debris and/or potholes	Public Works	949-635-1805	Non-emergency dispatch 949-770-6011	http://www.cityofrsm.org/519/
Clogged storm drains	Public Works	949-635-1805	Non-emergency dispatch 949-770-6011	http://www.cityofrsm.org/519/
Downed trees	Public Works	949-635-1805	Non-emergency dispatch 949-770-6011	http://www.cityofrsm.org/519/
Road closures	Public Works	949-635-1805	Non-emergency dispatch 949-770-6011	http://www.cityofrsm.org/519/
Traffic signals	Public Works	949-635-1805	Non-emergency dispatch 949-770-6011	http://www.cityofrsm.org/519/
Sandbag information	OCFA	714-573-6200	N/A	http://ocfa.org/AboutUs/Departments/OperationsDirectory/Sandbags.aspx
Parks and Recreations (closures-sports parks, community parks, etc.)	SAMLARC	SAMLARC Mudline at 949-448-6217	SAMLARC Mudline: 949-448-6217 After Hours Emergency 800 428-5588	http://www.samlarc.org/
Land slippage	Public Works	949-635-1805	Non-emergency dispatch 949-770-6011	http://www.cityofrsm.org/519/
Private property issues	Planning	949-635-1800 x6705	Non-emergency dispatch 949-770-6011	http://www.cityofrsm.org/519/
Water in houses or businesses	Building and Safety	949-635-1800 x6101	Non-emergency dispatch 949-770-6011	http://www.cityofrsm.org/519/
Damage to residential or businesses	Building and Safety	949-635-1800 x6101	Non-emergency dispatch 949-770-6011	http://www.cityofrsm.org/519/
Non-Emergency Police Department Telephone Number	Rancho Santa Margarita Police Services	Non-emergency dispatch 949-770-6011	Non-emergency dispatch 949-770-6011	http://www.cityofrsm.org/519/
Non-Emergency Fire Department Telephone Number	OCFA Station 45	OCFA HQ 714-573-6000	Non-emergency dispatch 949-770-6011	http://www.ocfa.org/
Power Outage	SoCal Edison	1-800-611-1911	1-800-611-1911	https://www.sce.com/wps/portal/home/outage-center/
Power Outage	San Diego Gas & Electric	1-800-411-7343	1-800-411-7343	http://www.sdge.com/customer-Pservice/contact-us
Water/Sewer Emergency	Santa Margarita Water District	949-361-6294	949-361-6294	http://www.smwd.com/contact-us/contact-us/
Water/Sewer Emergency	Trabuco Canyon Water District	949-858-0277	N/A	http://www.tcwd.ca.gov/i-want-to-report-an-issue